



## ALIProWeb Error Descriptions

Error Code	Error Description
000	No Errors
002	Non-numeric character in the telephone number. This includes any spaces or alpha characters in the NPA NXX or TN fields of the telephone number. This is considered a data error.
003	Non-numeric character in the main telephone number. This includes any space or alpha characters in the NPA NXX or TN fields of the main number. This is considered a data error.
004	ANI not valid. ANI must be a ten digit telephone number.
005	MTN not valid. MTN must be a ten digit telephone number.
009	Illegal class of service.
010	Illegal type of service. The type of service must be a single digit from 0 to 7.
103	MSAG Not Valid
104	House Number Not Valid
105	Directional or Street Suffix Not Valid
106	Street Name Not Valid
107	Combination of Community Name and State Not Valid
108	Exchange Matching Failed
109	Company ID is a required field. Company ID Not Valid
110	House Number Suffix Not Valid
111	Company ID2 is a required field. Company ID2 Not Valid
112	Customer Code Not Valid or Missing Customer Name
113	NPA/NXX Not Valid
117	Low house number is greater than the high house number.
118	Community name field not populated. During bulk loads the community name must be specified on every MSAG record.
119	Non-numeric character in ESN or blank ESN. The ESN must be all numeric and must have a value greater than zero.
120	Community Name Not Populated And Not Found Using Exchange Field
121	The Function of Change (FOC) code is not supported by ALI DBMS. The only supported FOCs are C, D, I, M, P, and U.
202	Record Does Not Exist for a Delete. A service order with FOC=D was submitted for a record that does not exist.
203	Customer Code Does Not Match. The Customer Code in the service order does not match the Customer Code in the existing TN record.
247	Record Already Exists Under Different Company ID. Insert not allowed.
255	Max Reprocessing attempted on Migrates for Non-Existent TN. Hard error Associated with Error Code 205.
301	Migrate Failed After Max Reprocessing Attempts, because the record remained locked.

Error Code	Error Description
307	Company IDs Do Not Match On Error Delete
309	Record Exists With Company ID Mismatch
310	Unlock Failed - Main Account Has Sublines
311	Lock Exceeds Number Of Retries
312	MSAG Update Cause Of TN Error
314	TN And Main Account Mismatch
315	Change Failed - Completion Date Conflict With Disconnect File
316	Record In Disconnect With Greater Complete Date
317	Delete Failed - Record In TN Database Has Same Completion Date
321	A pilot delete (FOC=P) was attempted on a subsidiary line. A pilot delete cannot be performed on a subsidiary line. To delete a main TN and its subsidiaries, submit an FOC=P for the main number. To delete a subsidiary line only, submit an FOC=D for the su
322	Function of change (F)inal would result in a pilot delete. A (F)inal transaction was attempted that would result in the delete of an entire pilot-subsiary group. This action must be accomplished with a (P)ilot Delete record.
323	Function of change other than (I)nsert attempted during an initial load. During an initial load no function of change other than (I)nsert is allowed. This error can also occur if a function of change of P is passed in a service order record on a system wh
452	Unexpected System error
601	Address not in GIS sites. Validation against x9GIS data fails.
602	Address not in GIS road ranges. Validation against x9GIS data fails.
603	Address not in GIS sites and/or road ranges. Validation against x9GIS data fails.
651	Address not in GIS sites after reprocessing. Validation against x9GIS data fails.
652	Address not in GIS road ranges after reprocessing. Validation against x9GIS data fails.
653	Address not in GIS sites and/or road ranges after reprocessing. Validation against x9GIS data fails.
700	Illegal function of change. During a MSAG bulk load the only valid function of change is (I)nsert.
701	No MSAG record found. No MSAG record was found for this address. This includes cases where the street name does not exist in the MSAG and where the street exists but the ranges do not cover the current address.
702	Record Already Exists
705	Record does not exist on a pilot delete. An attempt was made to perform a pilot delete on a main telephone number that does not exist in the database.
710	Customer codes do not match on a change. The customer code on a change to a telephone number record does not match the customer code of the existing record.
711	Customer codes do not match on a delete. The customer code on a delete or pilot delete operation does not match the customer code of the record to be deleted.
712	Change attempted for record that does not exist. An attempt was made to change a telephone number record that does not exist in the database.
739	Street names do not match on a delete. The street name in a service order with FOC=D does not match the street name in the database. Street name is not a required field when FOC=D, but if the field does have a value, it must match the street name value in

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740	Delete attempted on a TN with subsidiaries. A delete (FOC=D) was attempted on a TN that has subsidiaries. To delete a main TN and all of its subsidiaries, submit a pilot delete (FOC=P) service order, or delete each subsidiary individually (FOC=D) before a
762	Unlock attempted on a TN that is already unlocked, and the Company ID on the service order matches the Company ID on the TN records.
764	Insert attempted on a TN that is unlocked. Once a TN record has been successfully unlocked the only valid function of change is "M" or migrate.
765	Change attempted on a TN that is unlocked. Once a TN record has been successfully unlocked the only valid function of change is "M" or migrate.
766	Delete attempted on a TN that is unlocked. The record cannot be deleted when either subsidiary line or subsidiary line's Main number is unlocked. Once a TN record is unlocked the only valid function of change is "M" or migrate.
767	Company IDs do not match on a change. The TN record that you are trying to change is assigned to a different Company ID. This record needs to be unlocked by the original Company and a migrate order processed by the new Company. Only after the migrate orde
768	Company IDs do not match on a delete. The TN record that you are trying to delete is assigned to a different Company ID. This record needs to be unlocked by the original Company and a migrate order processed by the new Company. Only after the migrate order
769	Clerical and ERROR record Company IDs do not match. The Company Ids) associated with the clerical user do not match the Company ID of the ERROR record. Either an additional Company ID needs to be assigned to the clerical user or a different clerical user
770	Clerical and TN record Company IDs do not match. The Company ID(s) associated with the clerical user do not match the Company ID of the TN record. Either an additional Company ID needs to be assigned to the clerical user or a different clerical user with
771	Unlock attempted on a nonexistent TN. The TN record that you are attempting to unlock does not exist.
772	Company IDs do not match on an unlock. Only the Company ID associated with the TN record can unlock that TN record.
773	Migrate attempted on a nonexistent TN. The TN record that you are trying to migrate does not exist.
774	The function code is either null, blank, or unknown. It must be of the value 'C' for change, 'I' for Insert, or 'D' for Delete.
775	Delete (FOC=D) attempted on Main number when 'Process Delete SOs Like Pilot Deletes' is not set for the CSP. This flag should be set for the CSP to delete Main record using FOC=D
819	A change was made to this subsidiary line's main number. This is an informational error.If the change should not be applied to the subsidiary line, this error record should be deleted.
825	Read Only flag set on a change (FOC=C). An attempt was made to change a record that has the Read Only flag set. This is an informational error. The service order was processed, but the location and telco comment fields were not changed.
826	Read Only flag set on a migrate. An attempt was made to migrate (FOC=M) a record that has the Read Only flag set. This is an informational error. The service order was processed, but the location and telco comment fields were not changed.
827	Customer Name Changed in a Private Record. A service order (FOC=C) was processed that changed the customer name in a record marked "PRIVATE" in the database. This is an informational error. Please determine whether to remove or retain the "PRIVATE" status
828	A Private Record Was Deleted. A service order (FOC=D) was processed that deleted a record marked "PRIVATE" in the database. This is an informational error. Please determine whether to remove or retain the "PRIVATE" status for this TN.

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829	Read Only flag set on an unlock. An Unlock (FOC=U) was attempted on a record on which the Read Only flag was set. The record must be unlocked manually
833	Read-Only flag set on a delete. A Delete (FOC=D) / Pilot Delete (FOC=P) was attempted on a record on which the Read-Only flag was set. The record cannot be deleted when Read-Only flag is set on subsidiary line or subsidiary line's Main number. The Read-On
863	Migrate attempted on a record that is locked. An attempt was made to migrate a record that is not yet unlocked by the donor Company. This is an informational error. The service order (FOC=M) will be reprocessed automatically a limited number of times. If
864	Unlock attempted on a Subsidiary Line. A subsidiary line can be unlocked only through its Mainline. Submit Unlock(FOC=U) for the Mainline.
865	Unlock attempted on a Subsidiary Line. A subsidiary line can be unlocked only through its Mainline. Submit Unlock(FOC=U) for the Mainline.
866	Migrate attempted on a Subsidiary Line. A subsidiary line can be migrated only through its Mainline. Submit Migrate(FOC=M) for the Mainline.
1000	The file passed initial import criteria.
1010	The file is of the wrong type or the file name extension is misspelled. Please resubmit with a valid extension.
1011	The file name is missing an underscore between the NENA CID value and the remainder of the file name. Please correct and resubmit.
1012	The file name prefix does not match the NENA CID associated with your ALIProWeb account. Please resubmit your file with the correct prefix.
1013	A valid customer account does not exist for this update file. Please contact us at Support@ALIPro.net.
1014	The account associated with the submitted update file is in a pending state. Further processing of this file will be suspended until the account is activated.
1015	The account associated with the submitted update file has been canceled. This file will not be processed.
1016	An unanticipated status value was encountered in the customer table. ALIProWeb support is investigating.
1017	The number plan spreadsheet selected for migration was unable to be loaded for processing via the 'TransferSpreadsheet' method.
1018	The update spreadsheet selected for migration was unable to be loaded for processing via the 'TransferSpreadsheet' method.
1019	The update spreadsheet submitted by the customer was unable to be loaded for processing via the 'TransferSpreadsheet' method.
1020	There are no records detected in the submitted file. Please resubmit this file.
1030	The '.DAT' file was successfully uploaded to LCSi via ALIProWeb's PS/ALI portal.
1031	The '.DAT' file could not be uploaded to LCSi via ALIProWeb's PS/ALI portal; the ALIProWeb support team is investigating.
1032	The AccessInfrProvider (CID1) and DataProvider (CID2) fields of each record were updated with the customer's NENA Company ID and 'LCSi' respectively.
1100	This telephone number has not been initialized; contact ALIProWeb Support for assistance.
1101	This telephone number was initialized by a different owner; contact ALIProWeb Support for assistance.
1102	A Function Code does not exist for the record matching this phone number in the submitted file.
1103	A Class Of Service value does not exist for the record matching this phone number in the submitted file.
1104	A Type Of Service value does not exist for the record matching this phone number in the submitted file.

Error Code	Error Description
1105	A Main NPA does not exist for the record matching this phone number in the submitted file.
1106	A Main Number does not exist for the record matching this phone number in the submitted file.
1107	An Extract Date does not exist for the record matching this phone number in the submitted file.
1108	A Customer Code does not exist for the record matching this phone number in the submitted file.
1109	An End Of Record character (*) does not exist for the record matching this phone number in the submitted file.
1110	The file contains duplicate telephone numbers; please correct and resubmit.
1111	The address is valid and the submitted ESN matches the MSAG ESN.
1112	The address was not found in the MSAG table.
1113	The address is valid but the submitted ESN does not match the MSAG ESN; ALIProWeb automatically corrected this prior to updating the ALI database.
1114	The Function Code is invalid for the record matching this phone number in the submitted file.
1115	The import record was already in the Active DB; the function code was automatically changed from 'I' to 'C' and uploaded to the ALI DBMS.
1116	The change record was not in the Active DB; the function code was automatically changed from 'C' to 'I' and uploaded to the ALI DBMS.
1200	An ALI DBMS update upload file has been generated.
1201	No records passed initial ALIProWeb screening; none were uploaded to the ALI DBMS.
1202	The file passed all initial screening; no records were rejected before updating the ALI DBMS.
1203	Some records were rejected from further processing and upload to the ALI DBMS; these records have been returned to the customer in the '.PRR' file.
1204	A data migration upload file has been generated.
1205	No records were selected to generate a migration an ALI DBMS upload file.
1300	Files have been returned from the ALI DBMS with no errors.
1301	An error file has been returned from the ALI DBMS.
1900	The '.DAT' file was successfully copied to a temporary '.txt' equivalent for import purposes.
1901	The temporary '.txt' file was successfully imported into a temporary table for further processing.
1902	The temporary '.txt' file was successfully deleted.
1903	The '.DAT' file could not be copied to a temporary '.txt' file; this needs to be investigated.
1904	The temporary '.txt' file could not be imported into a temporary table; this needs to be investigated.
1905	The temporary '.txt' file could not be deleted; this needs to be investigated.

*\*Many of the error codes and descriptions have been provided by ComTechTel as used in their management of ALI data.*